Website Terms of Use

Nova Consulting Specialists Pty Ltd · www.novaconsulting.com.au

Final · 17 November 2026

1. About these terms

These terms apply to your use of www.novaconsulting.com.au. The website is run by Nova Consulting Specialists Pty Ltd (ABN 81 678 405 564, ACN 678 405 564), of Melbourne, Victoria, Australia. In these terms, "we", "us" and "our" mean Nova Consulting Specialists Pty Ltd.

By using this website, you agree to these terms. If you do not agree, please do not use the website.

These terms cover the website only. They are not our terms for consulting work. See section 6.

2. Using this website

You may use this website for lawful purposes. You must not:

- try to gain access to the website, its server or any connected system without permission
- introduce viruses or other harmful code
- use the website in a way that damages it, overloads it or stops others from using it
- use the website to send unlawful, misleading or offensive material
- pretend to be someone else, or misstate your connection with any person or organisation.

3. General information, not advice

The content on this website, including our articles and case studies, is general information. It was current when we published it, and laws, funding rules, awards and contracts change.

The content does not take your circumstances into account. It is not legal, tax, financial, superannuation, payroll or other professional advice. Please get advice that fits your situation before you act on anything you read here. You are welcome to contact us.

Results described on this website are examples from past work. Results depend on each organisation's circumstances, so they are not a promise of what we will achieve for you.

We take care to keep the content accurate and up to date. If you see something that looks wrong, please tell us.

4. Intellectual property

We, or the people who license material to us, own the content on this website. This includes the text, design, images and logos. "Nova" and "Nova Consulting", and the names and logos of other Nova group companies and their products, belong to the Nova group.

You may view the website, print pages and share links to it. You may quote short extracts if you name us as the source. You must not copy or reuse the content for commercial purposes, or change it, without our written permission.

5. Links to other websites

This website links to other websites, including those of Nova IT, Nova Health, our New Zealand company, LinkedIn and Australian Government agencies. We provide these links for convenience. We do not control other websites and are not responsible for their content or how they handle your information. Other Nova group websites have their own terms.

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6. Enquiries and engagements

Sending us an enquiry does not create a contract or a client relationship. We are not engaged to do any work until we and your organisation have agreed a written proposal or contract. That document sets out the terms of the work.

Please do not send us confidential or sensitive information through the contact form or by email until we have agreed how it will be shared. In particular, do not send patient or employee records.

7. Availability and security

We try to keep this website available and secure, but we do not promise that it will always be available or free of errors or harmful code. We may change, suspend or remove any part of the website at any time. You are responsible for protecting your own devices and systems.

8. Your rights under the Australian Consumer Law

The Australian Consumer Law gives consumers guarantees and other rights that cannot be excluded, restricted or modified. Nothing in these terms excludes, restricts or modifies those guarantees or rights, or any other right you have that cannot lawfully be excluded.

Where the law allows us to limit our liability for failing to meet a consumer guarantee, our liability is limited to supplying the services again or paying the cost of having them supplied again.

9. Liability

This website is free to use and its content is general information. So, subject to section 8 and to the extent the law allows:

- we provide the website and its content as they are, without promises about accuracy, completeness or fitness for a particular purpose
- we are not liable for any loss or damage that results from your use of the website, or from relying on its content, however it is caused
- we are not liable for loss of profit, revenue, savings, data or opportunity, or for indirect or consequential loss.

This section does not limit any liability that cannot be limited by law. It does not apply to work we do for clients, which is covered by the proposal or contract for that work.

10. Privacy

Our Privacy Policy explains how we handle personal information. Our Cookie Notice explains how this website uses cookies and similar technologies.

11. Changes to these terms

This version takes effect on 17 November 2026.

We may change these terms from time to time. The current version is always on this page. By continuing to use the website after a change, you agree to the updated terms.

12. Governing law

The law of Victoria, Australia governs these terms and your use of this website. The courts of Victoria have non-exclusive jurisdiction over any dispute about them.

If a court finds that part of these terms cannot be enforced, the rest of the terms continue to apply.

13. Contact us

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